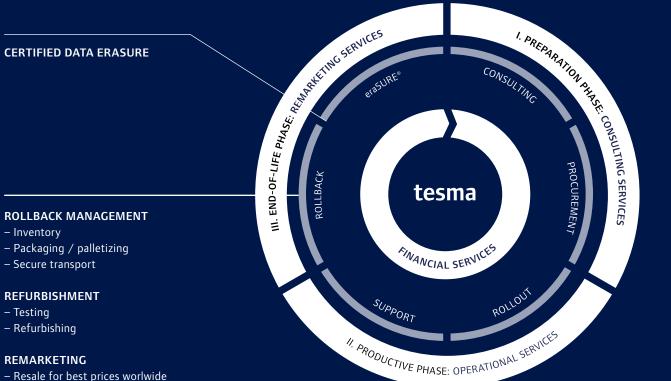
TECHNOLOGY AND SERVICE CENTER

END-OF-LIFE OVERVIEW SIMPLE AND SUCCESSFU

technology2use®

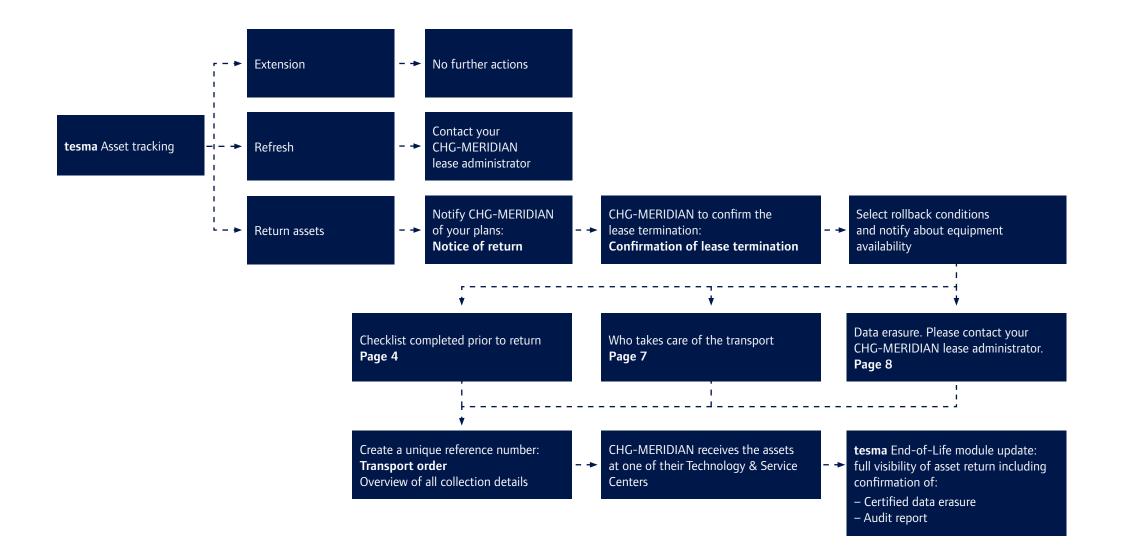
END-OF-LIFE PHASE – THINKING BEYOND THE END

An efficient end-of-life process will benefit you in many ways. Our end-of-life services cover all phases from rollback management to certified data erasure. Our professional remarketing and disposal comply with the principles of green IT and circular economy.



- Resale for best prices worlwide

WHAT ARE YOUR END-OF-LIFE OPTIONS? EXTENSION? REFRESH? RETURNING ASSETS?



MAKING YOUR END-OF-LIFE EXPERIENCE EASY AND PROACTIVE: CHECK-LIST PRIOR TO RETURN

If you are returning assets, please ensure that you have:

- Sent the corresponding notice to CHG-MERIDIAN
- Arranged for CHG-MERIDIAN's replacement assets to be delivered to you
- Identified and returned the right assets to be sent, in full, including accessories and in a contract compliant condition
- Removed all passwords (BIOS, Setup, ...), IDs (e.g. "Apple-ID"/, "Windows live ID") or activation services such as: "Find my iPhone"/"Find my mobile"/ "DEP"
- Removed all proprietary information such as labels and logos
- Removed all personal data from the assets
- Considered certified data erasure? (on demand)
- What about your reverse-logistic? (on demand)
- Confirmed with your lease administrator the return date and roll-back conditions

Checked the packaging guidelines to reduce the risk of damaging assets in transit; equipment must be safely packed and palletized (on demand)

Arranged for your assets to be insured while in transit

Confirmed the collection status: asset arrived at one of our Technology and Service Center

NEED A SPECIFIC data erasure solution?

LOOKING FOR SUPPORT with an appropriate

reverse-logistic process?



Q 🗘 🔕 Maruela Müller

2 New Invoices

Expiring >

19

Liability forecast

Show next 12 months V

(May 2021 - April 2022)

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next 6 months

Add new widget

New invoiced assets

Show last 12 months

Lease schedules V Search

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Expiring >

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Asset class distribution

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Contracts

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Lease schedules

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tesma ASSET TRACKING

Asset Tracking helps with the structured administration of technologies by means of definable device statuses and workflows throughout the customer process. The process covers everything from procurement to rollback and certified eraSURE[®].

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Show customer 1 V

ForecastSum

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WHEN RETURNING ASSETS IN tesma:

- You will find an overview of lease schedules, which are due to expire in the coming weeks & months
- Choose the assets you want to return to CHG-MERIDIAN and confirm the pickup address in the section "Reallocate selected products"
- tesma sends an automatically generated email to the defined CHG-MERIDIAN contact person who will organize the pick up

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CHG-MERIDIAN

TECHNOLOGY AND SERVICE CENTER // END-OF-LIFE // JULI 2023

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• INVENTORY PACKAGING PALLETIZING SECURE TRANSPORT

ROLLBACK MANAGEMENT– FLEXIBLE AND SECURE

CHG-MERIDIAN provides you with flexible collection options and special packaging to protect against damage. We will take care of the collection of your old devices while supplying the rollout of the new ones.

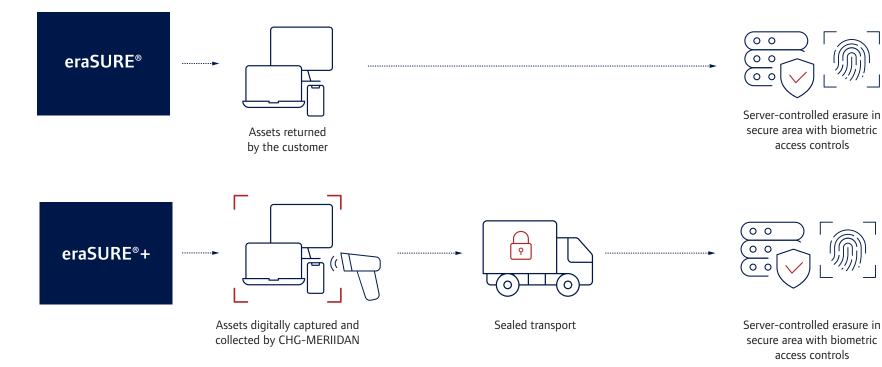
PLAN EARLY FOR DATA ERASURE – TO MAXIMIZE SECURITY AND MINIMIZE COSTS

Automated and certified

- End-to-end automation ensures great process reliability, no manual input during erasure process, minimized susceptibility to error
- All devices are 100 percent traceable
- Receive asset-specific erasure certificate
- Also is suitable for large asset volumes (throughput, speed)

Different levels of data erasure concepts

- Specific data erasure concepts for various data storage media
- Customized erasure processes according to level of security required and data categories
- Mixture of different erasure processes and security standards
- ISO-certified to ISO 27001 and ISO 9001:2015 as well as compliant with BSI-standard basic protection



REFURBISHMENT & REMARKETING – ECO-FRIENDLY AND AUTOMATED

- More than 15 years experience and over 500,000 assets processed per year
- Automated technical and optical refurbishment processes to minimize defect rates
- International presence through certified partners ensures short distances to markets

- Analysis of technology and removal of all of the previous owner's identifiers
- Equipment that cannot be remarketed is recycled in a professional and environmentally responsible way, in accordance with WEEE standards.
- Technology and Service Centers in line with the principles of green IT and circular economy



tesma END-OF-LIFE -FULL TRANSPARENCY AND CONTROL

Within your tesma End-of-life module, you can see the current status of each collection and all data erasure journals

TECHNOLOGY AND SERVICE CENTER // END-OF-LIFE // JULI 2023

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ERASURE REPORT

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